About CenterLight Healthcare PACE's Provider Directory

The Provider Look-Up provides a list of CenterLight Healthcare's current network providers for the Bronx, Kings (Brooklyn), New York (Manhattan), Queens, Richmond (Staten Island), Nassau, Western Suffolk and Westchester counties.

To access CenterLight Healthcare's online provider directory, you can visit www.centerlighthealthcare.org/find-a-provider. For any questions about the information contained in this directory, please call our Customer Service Department at 1-833-252-2737, Monday to Friday, 8AM to 8PM. TTY users should call 711. Please note that our network is updated regularly and the most up to date directory is the online resource above.

To request a hard copy of CenterLight Healthcare's provider directory, please call our Customer Service Department at 1-833-252-2737, Monday to Friday, 8AM to 8PM. TTY users should call 711. CenterLight Healthcare will mail a hard copy of the provider directory to you within ten (10) business days. CenterLight Healthcare may ask whether your request for a hard copy is a one-time request or if you are requesting to receive the provider directory in hard copy permanently.

If you request it, your request for hard copies of the provider directory remains until you leave CenterLight Healthcare or request that hard copies be discontinued.

The Provider Look-Up provides a list of CenterLight Healthcare's network providers.

You will have to choose one of our PACE Center providers or network providers who are listed in this directory to be your **P**rimary **C**are **P**hysician (PCP). The term "PCP" will be used throughout this directory. Generally, you must get your health care coverage from your PCP. Your PCP can also coordinate the rest of the covered services you need. In most cases, you must see your PCP to get a referral before you see any other health care provider. For referral support, please call our Customer Service Department at 1-833-252-2737, Monday to Friday, 8AM to 8PM. TTY users should call 711.

The "network providers" listed in this directory have agreed to provide you with your health care/vision/dental coverage. You may go to any of our network providers listed in this directory however, some services may require a referral. If you have been going to one network provider, you are not required to continue going to that same provider. In some cases, you may get covered services from non-network providers.

What is the service area for CenterLight Healthcare?

The counties in our service area are: the Bronx, Kings (Brooklyn), New York (Manhattan), Queens, Richmond (Staten Island), Nassau, Western Suffolk and Westchester counties.

How do you find CenterLight Healthcare providers that serve your area?

If you have questions regarding CenterLight Healthcare PACE or if you need assistance with selecting a PCP, please call our Customer Service Department at 1-833-252-2737 (TTY users should call 711). We are available to serve you Monday through Friday from 8AM – 8PM. Calls to these numbers are free. You may also visit our website at www.centerlighthealthcare.org/find- a-provider.