



August 10, 2018

Important Notice to Center Light Providers Regarding the CenterLight Provider Portal

Dear CenterLight Provider,

Thank you again for being a valued, CenterLight Healthcare network "Team Member". CenterLight Healthcare recognizes the critical role you play in providing our members and participants with high quality medical care and services. In an effort to provide our "Team Members" with exceptional service, we want to ensure that we have current demographic information and the ability for our "Team Members" to get real-time claims, authorization and eligibility information 24 hours a day, 7 days a week. Please notify us if you receive this letter multiple times or it has incorrect information contact us at ProviderRelationsRequest@centerlight.org.

We are delighted to inform you that a new comprehensive provider portal has been launched. **This new provider portal is currently up and running, so officially on July 2,, 2018, CenterLight Online will replace the current web portal. The web address for the new portal is <https://centerlight.ppi.com>.**

Please Note: Claims and authorizations information available on this portal will only be for records and files submitted after January 1, 2018. The portal is currently operational and Providers are encouraged to set up an account ASAP to review all 835's ("EOP's") and authorizations from January 1, 2018 going forward.

All providers should make an effort to register prior by September 3, 2018. No paper 835's will be sent to Providers after this date!

All 835's and authorizations prior to January 1, 2018 can continued to be reviewed on <http://www.centerlighthealthcare.org/for-providers>.

To request an account, please contact us at 1-800-761-5602. Our team members will provide you with your username and temporary password, and walk you through the process of creating your user account for the portal. Additionally, they are available to provide training on how to navigate the portal, search for information, retrieve records, and manage your user profile.

Thank you for using this service and for being a valued provider in the CenterLight Healthcare network.

Sincerely,

Provider Services Department
CenterLight Healthcare